



Ohio Heartland Community Action Commission



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Press Release

Ohio Heartland Community Action Commission is announcing the **2016-2017 WINTER CRISIS PROGRAM (WCP)**. The Winter Crisis Program (HEAP) is a heating assistance program that **may** provide a **one-time payment** toward a utility and/or bulk fuel service for those meeting the program eligibility requirements. The program begins November 1, 2016, and runs through March 31, 2017. Appointments can be made by calling the automated appointment line at **1-866-861-6421**. OHCAC has a morning **WALK-IN** policy. The policy is as follows: (1) electric or gas customers must be in a shut off situation (2) bulk fuel, wood, coal or heating oil customers must have less than 25% of the fuel source on hand. Walk-In customers will be served daily on a **limited first come first serve basis**. Please be prepared to wait for assistance.

The **PROGRAM REQUIREMENTS** are as follows. The applicant **must have**:

- A Utility service that is currently off **or** in disconnection status for the gas and/or electric service
- A utility service that needs started OR,
- 25% or less supply of bulk fuel (propane, fuel oil, wood, coal) AND,
- **Eligible applicant's total household income must be AT or below 175% of the 2016 FPG**

Size of Household	Total Household Annual Income	Previous Three Months Income
1	\$20,790.00	\$ 5,197.50
2	\$ 28,035.00	\$ 7,008.75
3	\$ 35,280.00	\$ 8,820.00
4	\$ 42,525.00	\$10,631.25
5	\$ 49,770.00	\$12,442.50
6	\$ 57,015.00	\$14,253.75
7	\$64,277.50	\$16,069.38
8	\$71,557.50	\$17,889.38

For households with more than 8 members, add \$ 7,280 to the yearly income or \$1,820 to the 90-day income for each additional member.

All applicants **MUST** provide the following documentation at their appointments:

❖ ****Note this is a requirement per the Ohio Development Services Agency for Program Year 2016-2017****

➤ **Proof of U.S. Citizenship for ALL household members'** examples: Social Security **CARDS**, Birth certificates / Hospital Birth Records, Baptismal Records (only when place and date of birth is shown), Indian Census Record, Military Service Record, U.S. Passport, Verified Citizenship for OWF Program, Voter Registration Cards.

- **Proof of income** for the previous thirteen (13) weeks or seven (7) pays if paid bi-weekly.
- **BOTH** primary and electric heating bills.
- Proof of disability (If applicable).
- Social Security Numbers for **ALL** household members.
- Copy of Lease agreement or Rent Receipts (If applicable).
- Picture ID of primary applicant.
- Confirmation # (Provided by the automated phone system when scheduling appointment).
- For individuals who receive CHILD SUPPORT OR UNEMPLOYMENT BENEFITS **MUST bring this documentation!**
- **If claiming zero income, MUST provide written documentation on how household is surviving.**
- IF claiming school grants as your source of Income-You **MUST** provide educational verification.

Please CALL the Automated Appointment hotline at 1.866.861.6421